



STATE OF NEW HAMPSHIRE  
DEPARTMENT OF HEALTH AND HUMAN SERVICES

New Hampshire Medicaid Program

**To:** NH Medicaid Enrolled Providers  
**From:** NH Division of Medicaid Services  
**Date:** March 3, 2023  
**Subject:** COVID-19 Testing & Treatment Group Coverage Ending

**COVID-19 Testing & Treatment Group Coverage Ends (May 11, 2023)**

Health care coverage under the Medicaid COVID-19 Testing & Treatment Group is ending. Coverage for this group began in March of 2020, to provide coverage for healthcare expenses related to COVID-19, and terminates at the end of the Federal COVID-19 Public Health Emergency (PHE). On February 9, 2023 the Federal Department of Health and Human Services announced that they are planning for the PHE to end as of May 11, 2023, therefore coverage under the Medicaid COVID-19 Testing & Treatment Group will end as of May 11, 2023.

**Your assistance with helping individuals explore other insurance coverage options is greatly appreciated. The below information can be shared broadly with clients.**

Individuals losing their coverage under the Medicaid COVID-19 Testing & Treatment Group may qualify for full Medicaid coverage. Visit <https://www.dhhs.nh.gov/programs-services/medicaid> for more information about Medicaid.

**Individuals can apply for Medicaid in one of the following ways:**

- 1. Online:** Applying online via our NH Easy site (recommended). Go to <https://nheasy.nh.gov/#/> to learn more and apply.
- 2. By mail:** Complete and mail an application to the Central Scanning Unit, PO. Box 181, Concord, NH 03302.
- 3. By phone:** Contact the Customer Service Center at 1-844-275-3447.
- 4. In person:** Visit one of our District Offices in person. District Office locations can be found at <https://www.dhhs.nh.gov/about-dhhs/locations-facilities#locations>

For health care coverage insurance options other than Medicaid, individuals may be able to purchase health coverage through the Health Insurance Marketplace®. For more information or help, Federal Navigators are available.

New Hampshire's Navigators are:

- First Choices Services, 1-877-211-NAVI or (603) 931 3858; <https://acanavigator.com/nh/home>
- Health Market Connect; 800-208-5164; <https://hmcnh.com>

Information is also available at the Federal Health Insurance Marketplace. Go to <https://www.healthcare.gov/> or call the Marketplace Call Center at 1-800-318-2596 (TTY: 1-855-889-4325) for more information.

If there are any questions on this notice, please contact the Provider Relations Unit at (603) 223-4774 or (866) 291-1674.

Thank you,  
NH Medicaid Provider Relations